For some TRIM users the TRIM add-in with Outlook is disabled due to a conflict between programs. You may get an error similar to this one if a conflict occurs.

If you select the “Yes” option the TRIM tool bar and trim options are removed from Outlook. If you select “No” they should remain. (Please note that the latter sometimes causes a loop so you do need to disable the add-in.)

How to reactivate the TRIM Add-Ins.

Microsoft Office 2010

To re-enable your TRIM add-in, go to Outlook > File > Options > Add-Ins. Select the Manage option and click on the drop down arrow and select Disabled Items and then click Go.

This then brings up the disabled items box. Highlight the TRIM item and select Enable. You may need to close Outlook and open it to reinstate the TRIM buttons.
Microsoft Outlook 2007

To re-enable your integration with TRIM go to Outlook and select Help > Disabled Items.

Highlight the TRIM item and select the enable button. You will need to close Outlook and reopen for the TRIM tabs to be reinstated.

Refer to TRIM Cheat Sheet 34 – Outlook Integration with TRIM Set up.